

This user agreement for rental bicycles specifies the rules that guests are required to follow when renting the hotel's bicycles. Please follow the below rules while enjoying your bicycle trip around Kyoto.

## Bicycle Rental Agreement

Updated on 8th of October 2017

- 1. Application for bicycle rental**

The hotel's bicycles are rented out to the hotel's guests only.  
Please check the availability of the bicycles and make a reservation in advance.
- 2. Handover of the bicycles**

In order for handover to take place, you will need to read and sign the Main Points of the Bicycle Rental Agreement.
- 3. Rental fee**

The rental fee is calculated according to the rental time you have specified in your application, and is paid during check-out.
- 4. Returning of the bicycle**

Please return the bicycle at the reception as soon as you have finished using it.  
If for some reason you request to be allowed to return your bicycle at some other location than the hotel, the incurred costs of recovering the bicycle will be charged from you.
- 5. Accidents**

If you get involved in an accident while using the hotel's bicycle, please report the time, place, cause and circumstances of the accident to the hotel immediately. If necessary, you must also contact the police or carry out any other actions stipulated by law.  
The hotel will assume no responsibility for the accident. If the accident makes it necessary to start an out-of-court mediation process etc., it will be done on the guest's sole responsibility.  
In addition, regardless of the above, the hotel may claim compensation from the guest for all damages, even including damages that the hotel has had to compensate to a third party.
- 6. Bicycle damage and breakdown**

If the bicycle breaks down or sustains damage during the rental period, please contact the hotel immediately.  
If a guest has repairs done to the bicycle without the hotel's prior permission, the hotel cannot cover the costs of the repairs.  
As a rule, if the breakdown or damage to the bicycle was caused by reasons having to do with the guest, the costs of the repairs are charged from the guest based on the actual incurred expenses. However, in the case of a flat tire, the hotel will pay for the repairs.  
In addition, even if the guest or some third party suffers damages as a result of the breakdown, the hotel will assume no responsibility unless the breakdown was caused by the rental bicycle in question.
- 7. Loss or theft of a bicycle**

If you lose your bicycle or it is stolen during the rental period, please contact the hotel immediately. If the loss or theft occurred due to the guest's negligence, such as forgetting to lock the bicycle, the hotel may charge up to 10,000 JPY as a contract penalty fee. This penalty fee will not be returned to the guest even if the bicycle is returned after the fee is paid.  
If the bicycle was parked in one of the city's numerous bicycle-prohibited-zones and removed because of this, the fee for recovering the bicycle will be paid by the guest. The guest will personally have to go and recover the bicycle from the bicycle pound, and take care of any expenses involved.
- 8. Loss or destruction of a key**

If the key to a bicycle is lost or destroyed, the hotel will charge a fee of 1,000 JPY for making of a new key.

9. Prohibited acts

When using our rental bicycles, the following things are forbidden:

- 1) Drunk or reckless driving, or any other violation of traffic regulations,
- 2) Using the bicycle in dangerous or unsuitable locations,
- 3) Parking the bicycle in a bicycle-prohibited-zone or a place where it disturbs car or pedestrian traffic,
- 4) Modification of the bicycle or its accessories, or otherwise changing them from their current state
- 5) Continuing to drive the bicycle after noticing that it has a flat tire or some other problem,
- 6) Letting the bicycle be used by someone else than the person named in the application.

10. Hotel's refusal to rent out a bicycle

The hotel may refuse to rent out a bicycle for one or more of the below reasons:

- 1) The hotel considers it likely that the applicant cannot follow the rules stated above,
- 2) The hotel has a reason to believe that the applicant is a member of an organization that is connected to a criminal organization or some other organization detrimental to public peace,
- 3) If the rental period overlaps or is predicted to overlap with a period of strong wind, rain or other hazardous weather,
- 4) At any other time when the hotel considers the renting to be inappropriate.

Note that there are many areas in Kyoto-city where riding a bicycle is completely forbidden on both roadways and the pedestrian walkways. It is also very common for bicycles that are parked outside of parking lots to be removed in a span of just a few minutes. To fully enjoy your tour of the city, please take into account the circumstances of bicycling in Kyoto.